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your E-mail to Jeff Bezos - Re: Your E-mail to Jeff Bezos - Re: Information - notice of interest, 2nd notice.

Received: 📧 Friday, January 4, 2019 12:18 PM

From: Amazon.com Executive Customer Relations ecr-replies@amazon.com

To: masterbdr@protonmail.com

Hello,

It's Erin M. again with Amazon.com's Executive Customer Relations.

I want to personally apologize that I haven't responded back, there were several miscommunications on my end and I never received your November correspondence. I did receive your most recent email and I've thoroughly read the chat you had back in November with Ashok. However, there is information I'm limited to reviewing for further understanding. Are you currently being asked to pay for something you believe has already been paid for?

If so, I'd like to refer you to two departments below that could provide further clarity.

TeleCheck's general Customer Service line at 1-800-697-3170 (24 hours a day)

TRS Recovery Services at 1-800-366-1049 (Monday-Thursday 5:00 a.m. - 5:00 p.m. Pacific time, Friday 5:00 a.m. - 2:00 p.m. Pacific time)

Replying directly to this email is the best way to get in touch with me again. I appreciate your time and I look forward to your response.

Best regards,
Erin M., ECR

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Thank you for your inquiry. Did I solve your problem?

If yes, please click here:
http://www.amazon.com/gp/help/survey?p=A5A50G5VNDRO8&k=hy&ref_=cscem_hmdyes_pt_1

If no, please click here:
http://www.amazon.com/gp/help/survey?p=A5A50G5VNDRO8&k=hn&ref_=cscem_hmdno_pt_1

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Your feedback is helping us build Earth's Most Customer-Centric Company.

Thank you.
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